To the Irvine Divisional Assembly:
The Council on Student Experience (CSE) respectfully submits its report of activities for the academic year 2014-15.

I. COUNCIL OPERATIONS
Amihai Glazer, Professor of Economics, chaired the Council on Student Experience (CSE) in 2014-15. The Council met nine times during the academic year. Attending regular CSE meetings were twelve elected faculty members, the Vice Provost for Teaching and Learning and Dean of the Division of Undergraduate Education (DUE), the Chair of the Board on Undergraduate Scholarships, Honors and Financial Aid (BUSHFA), the Librarians Association of the University of California, Irvine (LAUC-I) Representative, the Director of the Teaching, Learning & Technology Center (TLTC), the Director of the Undergraduate Research Opportunities Program, the Vice Chancellor of Student Affairs, two representatives from the Association of Graduate Students (AGS) and two representatives from the Associated Students of University of California, Irvine (ASUCI).

II. DIVISIONAL ISSUES
A. Academic Integrity Policy
(Meeting dates: 11/03/14, 12/01/14 & 06/01/15, Memo dates: 12/09/14, 02/02/15, & 06/05/15)
The Council reviewed feedback from the Council on Educational Policy (CEP) and the Graduate Council (GC). CEP found that the revised proposal had satisfactorily addressed its original concerns with respect to the instructor’s role and the Academic Integrity Administrative Office (AIAO). However, it questioned the potential mismatch between the AIAO review findings and the instructor’s grade assignment. GC raised several comments and concerns regarding both the proposed Policy and Procedures. The Council reviewed each issue and concurred with certain recommendations which were reflected in the updated Policy and Procedures forwarded to the Senate Cabinet for consideration. The Policy was ultimately approved at the April 23, 2015 Divisional Senate Assembly and printed in the 2015-16AY UCI General Catalogue. A new administrative office will be established for implementation of the Policy. The Council recommended the office be housed in Student Affairs. The Council will monitor the Policy implementation process and work with the new administrative office to refine the Procedures as needed to ensure they best represent the needs of the campus.

B. Academic Performance of Student Athletes for 2013-14
(Meeting date: 06/01/15)
The Council met with Athletics to discuss the incidents at the University of North Carolina and Syracuse University where student-athletes received improper assistance with coursework and enrolled in fake classes. Efforts are being made locally and nationally to prevent similar events from happening at other campuses. UC President Janet Napolitano contacted each campus for an outline of preventative measures being taken. The National College Athletic Association is also evaluating new rules to prevent future incidents from occurring. The UC Irvine Athletics Department is reviewing policies related to interactions between coaches and instructors, implementing an independent study enrollment verification form, and
retrieving data from the Registrar’s office targeting courses with more than five student-athletes enrolled at one time. The Council supports the efforts of the Athletics Department and submitted a request to the Registrar for expeditious processing of the requested reports. The Council will further examine the performance of student athletes in the 2015-16AY once this additional information has been retrieved.

C. Allowing Schools and Departments to Specify “Results Viewers” for Department Evaluations
   (Meeting date: 10/06/14, Memo date: 10/22/14)
   The Council approved a request submitted by the Electronic Education Environment (EEE) to allow schools and departments to specify “results viewers” for department evaluations, with the condition that access be limited for one year increments. The Council was concerned about the risk imposed by possible continued access for persons separated from the University if access is not annually monitored.

D. Campus Diversity
   (Meeting date: 04/06/15)
   The Council met with the Vice Provost for Equity, Diversity and Inclusion to discuss the overall campus climate and diversity initiatives. The Council found no issue with the information presented. The Council plans to review the Campus Climate Survey and the 2014 UC Undergraduate Experience Survey in the coming academic year and will invite the Vice Provost back to review areas of concern.

E. Campus Emergency Services
   (Meeting date: 06/05/15)
   The Council identified a general lack of awareness amongst faculty and students about what to do during emergency situations and about expectations of faculty and students. The Council recommended that emergency procedures be posted in each classroom, that Campus Emergency Services consider push messages to override PowerPoint presentations during lectures in SMART classrooms for zotAlerts, and that an emergency preparedness insert be included with syllabi. An emergency preparedness resource has since been added as a resource for faculty to use with their course materials.

F. Canvas-Learning Management System
   (Meeting date: 03/02/15)
   Canvas will be piloted alongside EEE for one year. A learning systems management review team comprised of faculty and staff from across campus was put together to evaluate options. Various surveys and feedback from past TA’s were all considered before moving towards the pilot. A pilot website with information is available at https://help.eee.uci.edu/canvas/. The Council found no issue with the pilot but will continue to monitor throughout the pilot phase.

G. Celebration of Teaching Awards
   (Meeting date: 03/02/15)
   The Council reviewed nominations for the 2015 Celebration of Teaching Awards. A new tool meant to streamline the review process called Interfolio was introduced to members as a trial. The Council plans to review the new tool and areas where modification to the policy and review process is needed Fall Quarter 2015.
H. Commencement  
(Meeting date: 12/01/14)  
The Council remains concerned that students and faculty do not have adequate input regarding commencement. The Council emphasized that focus should be placed on students and recommended that alternative formats and venues be explored for future years as the University continues to grow. The Council favors increasing the number of tickets for guests, making reception areas available to schools, and connecting commencement with alumni. Student representatives indicated that students wish to have a special celebration for the 50th commencement. The Council recommended AGS and ASUCI submit their suggestions to Student Affairs.

I. Cross Cultural Center (CCC)  
(Meeting date: 02/02/15)  
The Council met with CCC to discuss concerns around cultural awareness amongst the student population and the CCC’s efforts towards promoting awareness and diversity.

J. Dining Services  
(Meeting date: 05/04/15)  
The Council reviewed the meal programs and services offered by Dining Services. The Council recommended the “take a faculty member to lunch” program be reinstated. The Council also recommended Dining explore ways to promote table sharing by students so as to decrease the number of under-utilized tables.

K. Inclusion of Graduate-level (200+) Courses in EaterEvals  
(Meeting dates: 10/06/14 & 12/01/014, Memo dates: 10/22/14 & 12/10/14)  
The Council approved a request to include graduate level courses in the EaterEvals system from the EEE. EaterEvals currently included only faculty evaluations of undergraduate courses (those with a course number lower than 200).

L. Online Education  
(Meeting date: 05/04/15, Memo date: 05/28/15)  
The Council was asked to consider online course offerings for the University, specifically, whether the Senate should specify a minimum and maximum limit for online course towards degree completion, and best practices for course delivery. The Council shared the CEP’s opinion that the questions offered were premature and strongly cautions against pursuing widespread implementation of online courses before a deeper evaluation of the effect on student education is administered. The Council identified several areas of concern including quality, student experience, impact on foreign students, funding, and access to information taught. The Council remains highly concerned about the impact on overall education as the campus continues efforts towards online education and will continue to monitor future developments.

M. Opt-in Results for EaterEvals  
(Meeting dates: 10/06/14 & 12/01/014, Memo dates: 10/22/14 & 12/10/14)  
EaterEvals is currently opt-out for faculty members, and unavailable for other instructors (including graduate students and lecturers). The Council consulted GC and considered the two issues raised of short tenure for graduate students and generic evaluations used for larger courses. The Council felt that adding the opt-in option would provide little value to the system and voted not to approve the option.
N. Parking and Transportation  
*(Meeting date: 01/05/15)*  
The Council met with Transportation Services and emphasized the importance of serving students and the campus community by easing parking restrictions. The Council noted that daily permits do not allow students to park after midnight. Transportation shared that those permits are exempted during finals weeks and when the libraries offer extended hours. The Council, however, did not feel this was sufficient to address student needs.  
The Council also suggested that parking be offered to guests in order to facilitate community engagement and that parking representatives be available at kiosks to provide directions and maps in a customer service oriented manner. Further recommendations made included adding a permit dispenser to the Anteater Recreation Center, as the existing machine is often not in operation, easing congestion on East Peltason, installing a signal light at East Peltason and Los Trancos due to heavy traffic, and providing additional safety measures for student traffic workers due to reduced visibility during the winter months. Transportation Services agreed to consider the recommendations. The Council continues to monitor parking and traffic issues.

O. Pre-grade Deadline Access for Law Administration  
*(Meeting date: 10/06/14, Memo date: 10/22/14)*  
The Council did not approve the request to allow the School of Law to have access to student evaluations before the final grades deadline. The Council is of the opinion that both students and instructors benefit from the current policy. The Council also believes that Senate policies should continue to apply to all Schools, including professional ones.

P. Student Center and Event Services – 24-Hour Study Space  
*(Meeting date: 11/03/14)*  
The Council met with representatives from the Student Center and Event Services to explore options for 24-hour study space and evaluate other services offered to students. In response to the Council’s inquiry on the possibility of making the study spaces available 24 hours a day to students, the Council was advised that the Student Center was not build to accommodate the current student growth, and that it would cost $.5M to provide the service. Additionally, it was reported that student usage decreases significantly from 10:00 p.m. to midnight.  
The Council, however, feels strongly that with over 650 student organizations and certain organizations booking 3,000 to 4,000 hours, room availability has become a serious issue. The Council remains concerned that students have inadequate access to 24-hour study spaces. The Council will continue to monitor this issue and make recommendations for possible locations throughout campus in the coming year.

Q. Student Housing  
*(Meeting date: 10/06/14)*  
The Council evaluated Housing’s goals to comply with the 2007 Long Range Development Plan, support Admissions recruitment & retention, address age and condition of existing dining facility, maximize efficiency in use of land and infrastructure, support affordable housing for all residents, and provide spaces to support academic and co-curricular lifestyles of today’s students. The Council found no issue, but will monitor developments with the new Mesa housing throughout
construction. In past years, housing facilitated faculty-student dinners. The Council will continue to consider ways to enhance the program and update housing as additional recommendations are made.

R. Student Information Systems
(Meeting date: 11/03/14)
The new integrated Student Information Systems (SIS) is replacing the current SIS used by Undergraduate Admissions, Registrar, Financial Aid, Student Financials, Summer Session, and Graduate Division. Additional campus systems that interface with the SIS will also be impacted. The system began implementation in early 2015. Full implementation is expected in 2017.

The Council is primarily concerned with how well education will be served by the new system. CSE was informed that students and staff will have better access and self-service to information, faculty will be provided with better workflow and access to more robust data, and administrative functions will be significantly improved overall. The Council emphasized the importance of having input provided by Associate Deans rather than by academic counselors. The Council will continue to monitor the system throughout the implementation process.

S. Transfer Students
(Meeting date: 06/01/15)
The UC President’s Transfer Action Team prepared a report in 2014 with five specific recommendations: to enhance UC’s message, to increase UC presence at all 112 community colleges, streamline and strengthen the UC transfer process, commit to working in partnership to improve the transfer pathway, and create a “Transfer Success Kit”. The Council will evaluate transfer policies for consistency with the five recommendations in the coming year. Most transfer students take approximately 7.5 quarters to graduate. The Council explored reasons why transfer students might be taking longer to graduate including, lack of prerequisite courses at community colleges and lack of awareness regarding number of units necessary each quarter for completion. The Council suggested that each school develop programs specific to their transfer population. The Council will continue to monitor this issue in greater detail and make recommendations for measures to assist transfer students with assimilating to the campus climate.

III. SYSTEMWIDE ISSUES
A. Proposed Revised Presidential Policy – Sexual Harassment and Sexual Violence
(Meeting date: 03/02/15, Memo date: 04/02/15)
The Council reviewed the proposed revisions and identified two areas of concern. In the first sentence of the fifth paragraph in Section V.B. of the draft policy states that incidents should be brought forward as soon as possible. The Council found the statement to be unnecessary given the explanation for reporting timeframes outlined in the sentence that follows and suggested it be removed from the document.

In regards to hearings, the Council noted representation for hearings as outlined was ambiguous. The first sentence in Section V.B.4.e. for formal hearing procedures references that (t)he complainant and respondent may each request to have a representative present. The Council strongly suggested this sentence be clarified for intent. If the complainant and respondent can always have a representative present, then the word request should be either removed or replaced with another term such as
elect. However, if representation must be approved by the investigator then additional wording should be added to clarify representation has to be approved.

IV. NEW AND/OR CONTINUING BUSINESS FOR AY2015-2016
A. 24-hour study space
B. Academic Integrity Policy
C. Celebration of Teaching Awards
D. International students
E. Student Housing
F. Student Information Systems
G. Transfer students

V. INVITED GUESTS
Regina Alejo, Administrative Assistant – UCI Food Services (05/04/15)
Julianna Bayley, Strategic Communications Manager, Transportation Services (01/05/15)
Elizabeth Bennett, University Registrar (11/03/14)
Dedra Butler, Assistant Athletic Director – Athletics (06/01/15)
Kelly Carland, Special Events and Commencement Coordinator – Student Affairs (12/01/14)
Jennifer Cartnal, Associate Director – Transportation Services (01/05/15)
Christine Dacanay, Associate Director – Student Center and Events Services (11/03/14)
Edgar Dormitorio, Chief of Staff – Student Affairs (12/01/14)
Melissa Falkenstien, Director of Capital Projects and Asset Management – Housing (10/06/14)
Ron Fleming, Director – Transportation Services (01/05/15)
Doug Haynes, Vice Provost for Academic Equity, Diversity, and Inclusion – Academic Affairs
Kevin Huie, Director – Cross Cultural Center (04/06/15)
Katherine Lavelle – UCI Hospitality and Dining Services (05/04/15)
Jack McManus, Director – UCI Hospitality and Dining Services (05/04/15)
William Molzon, Chair – Academic Senate (10/06/14)
Brooke Moriarty, Assistant Athletic Director of Compliance – Athletics (06/01/15)
Stacey Murren, Director – Student Center and Event Services (11/03/14)
David Parker, Student Athlete – Social Ecology (06/01/15)
Arvind Rajaraman, Professor and Academic Integrity Workgroup – Physical Sciences (11/03/14 & 12/01/14)
Dana Roode, Chief Information Officer and Associate Vice Chancellor – OIT (11/03/14)
Natalie Schonfeld, Executive Director – Academic Senate (04/06/15)
Amy Schulz, Associate Director – Student Center and Event Services (11/03/14)
Paula Smith, Deputy Athletic Director/Senior Woman Administrator – Athletics (06/01/15)
David Snow, Professor and Faculty Athletic Representative – Social Sciences (06/01/15)
Theresa Truman, Assistant Director/Deputy Title IX Officer – OEOD (01/05/15)
Ray Vadnais, User Experience Architect – OIT (10/06/14)
Arlene Vargas, Transfer Counselor – DUE (06/01/15)
Briandy Walden, Associate Director, Students and Academic Services – OIT (10/06/14 & 03/02/15)
Anne Widney, Emergency Services Manager – UCIPD (06/01/15)
Brent Yunek, Assistant Vice Chancellor – Enrollment Services (11/03/15)
VI. COUNCIL MEMBERSHIP

Senate Members (voting)
Amihai Glazer, Social Sciences – Chair
Alejandro Camacho, Law (Winter and Spring Quarters)
Cynthia Claxton, Humanities
Wayne Hayes, Information and Computer Sciences
Jae Hong Kim, Social Ecology
Cynthia Lakon, Public Health
Renee Link, Physical Sciences
Trilby Robinson-Dorn, Law (Fall Quarter)
Timothy Rupert, Engineering
Judith Sandholtz, Education
Stephen Tucker, Arts
Rahul Warrior, Biological Sciences
Libby Webber, Business

Ex-Officio Members (non-voting)
Lorenzo Valdevit, Chair – BUSHFA
James Weatherall, Chair – Campuswide Honors Program Board
Lisa Cornish for Thomas Parham, Executive Director – Student Housing (Fall Quarter)
Lisa Roetzel, Associate Director – DUE Honors Center
Michael Dennin, Dean and Vice Provost for Teaching and Learning – DUE
Rameen Talesh for Thomas Parham, Assistant Vice Chancellor – Student Life & Leadership (Winter and Spring Quarters)
Thomas Parham, Vice Chancellor – Student Affairs

Representatives (non-voting)
Nikki Kathuria, ASUCI
Shu Liu, LAUC-I (Winter and Spring Quarters)
Lisa Mackinder, LAUC-I (Fall Quarter)
Liuyi Pei, AGS
George Saad, ASUCI
Abhi Venugopal, AGS

Consultants (non-voting)
De Gallow, Director – Teaching Learning and Technology Center
Said Shokair, Director – Undergraduate Research Opportunities Program

Council Analyst
Charlene Mandau